



COMING OF AGE

AMBLEDOWN

GAP PLUS

| 2025

UNDERWRITTEN BY **GUARDRISK INSURANCE COMPANY LIMITED (GICL)**
A LICENSED NON-LIFE INSURER, REG. NO. 1992/001639/06, FSP NO. 75



Ambledown is an Authorised Financial Services Provider, No. 10287



Guardrisk Insurance Company Limited,
a licensed-life Insurer and an authorised financial services provider (No.75)

"THIS IS NOT A MEDICAL SCHEME AND THE COVER IS NOT THE SAME AS THAT OF A MEDICAL SCHEME. THIS POLICY IS NOT A SUBSTITUTE FOR MEDICAL SCHEME MEMBERSHIP. THE MASTER POLICY ISSUED IS THE SOURCE OF ALL BENEFITS, RIGHTS, AND OBLIGATIONS AND EXCLUSIONS. TO DETERMINE YOUR INDIVIDUAL NEEDS, WE SUGGEST THAT YOU CONTACT YOUR BROKER AND REQUEST ADVICE FROM HIM / HER."



Where your Medical Scheme ends, **Gap Plus begins**

Medical Schemes have revolutionised health. They give ordinary people access to advanced life-saving medical procedures that are too costly for most people. Indeed, medical technology and procedures are advancing ever faster, becoming more complicated and more expensive. Medical Schemes and members simply can't keep up.

This expanding gap between medical scheme coverage and the actual fees charged by private healthcare providers has created a financial shortfall with devastating consequences. You, the Medical Scheme member, are liable to pay the outstanding amounts.

That is where Ambledown Gap Plus steps in.

When the Specialists you need charge more than the rates your Medical Scheme pays, our products cover the shortfall, so you do not have to. Simply put, Ambledown Gap Plus covers the gap.

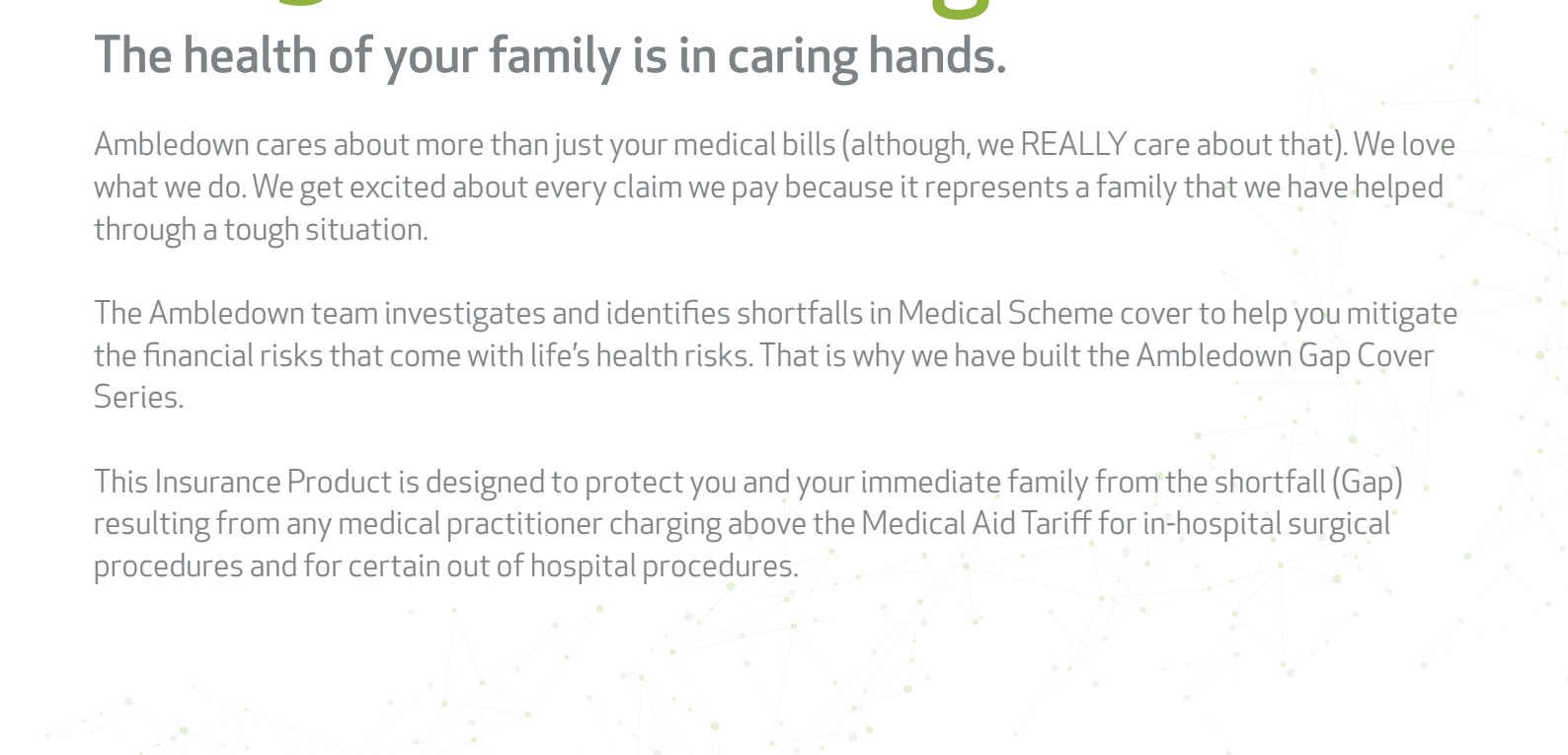
2025 Product Range

The health of your family is in caring hands.

Ambledown cares about more than just your medical bills (although, we REALLY care about that). We love what we do. We get excited about every claim we pay because it represents a family that we have helped through a tough situation.

The Ambledown team investigates and identifies shortfalls in Medical Scheme cover to help you mitigate the financial risks that come with life's health risks. That is why we have built the Ambledown Gap Cover Series.

This Insurance Product is designed to protect you and your immediate family from the shortfall (Gap) resulting from any medical practitioner charging above the Medical Aid Tariff for in-hospital surgical procedures and for certain out of hospital procedures.



Ambledown Gap Plus has the perfect combination of benefits for your individual needs.



Gap Cover



Casualty Ward



Co-payment

Benefits Overview



Gap Cover

Gap Cover benefit covers charges above the medical scheme tariff for associated services in-hospital, listed out-patient procedures, chemotherapy, or radiotherapy for the treatment of cancer and kidney dialysis. Gap Cover 100 ensures insured persons have up to 600% cover.



Casualty Ward Benefit

Casualty ward benefit covers the cost of a medical or a surgical procedure following an emergency incurred in a hospital casualty unit of a hospital where such costs were not met by the medical scheme.



Major Medical Co-payment / Deductible Cover

Co-payment benefit covers co-payments or deductibles levied by the medical scheme for in-hospital admissions, listed out-patient procedures, and CT, MRI, and PET scans. Includes a once-off payment per family year for the penalty imposed by a medical scheme for the use of a non-network hospital. Penalty Co-payment is limited to R15,000

All Gap Cover Benefits highlighted in green in this Brochure are limited to **R210,580** per insured person per year or any higher amount which may be published by the Regulator during the year.

Benefits Details

Boost your cover up to 6 times the Medical Scheme tariff with Gap Cover



Gap Cover

Gap Cover provides for charges levied by the Medical Practitioners above the Medical Scheme Tariff for associated services in-hospital and/or the necessity for chemotherapy or radiotherapy for the treatment of Cancer on an out-patient basis, and/or the necessity for kidney dialysis on an out-patient basis (as well as other defined out-patient procedures).

Gap Cover 100 is limited to 6 times the Medical Scheme tariff less the higher of the Medical Scheme Tariff or the Medical Scheme Option Reimbursement Rate.

Just a reminder

Gap Cover 100 does not provide for charges above the tariff for ward fees, theatre fees, medicines, and materials (e.g., prostheses). Cover is for the services provided by Specialists, General Practitioners and Medical Professionals, such as Physiotherapists, during the period of hospitalisation.

Get **reimbursed** for the upfront costs when you are admitted to hospital or go for a scan



Major Medical Co-payment/Deductible Cover

Major Medical Co-payment/Deductible Cover provides for charges in the form of a co-payment or deductible applied for in-hospital admissions and charges in the form of a co-payment or deductible for major medical out-patient treatment limited to specialised diagnostic radiology, namely MRI, CT and PET Scans.

A Co-payment is an upfront payment charged by the Medical Scheme for specific procedures payable to the Medical Services Provider prior to undergoing the procedure. The co-payment or deductible amounts applied are as per the rules of the patient's registered Medical Scheme.

Penalty Co-Payment

The benefit includes a once-off payment per family, per year for the penalty imposed by a Medical Scheme for the use of a non-network hospital. The benefit is limited to R15,000.



Casualty Ward Benefit

Casualty Ward Benefit covers you for emergency treatment received in a casualty unit of a hospital, provided that such treatment is not for routine physical treatment or any other medical examination or treatment other than emergency medical treatment.

You are covered when immediate treatment is required and your Medical Scheme does not provide you with cover and you become liable to pay the cost of the casualty event. This benefit will cover the facility fee, consultations, medications, radiology, and pathology associated with admission to a registered hospital's casualty facility.

Limitation

Treatment in a casualty unit of a hospital is subject to a specific limitation of R11,000 per insured person per year.



All Gap Cover Benefits listed above are limited to **R210,580** per insured person per year or any higher amount which may be published by the Regulator during the year.

Intercare VAP 2025

ON-DEMAND GP CONSULTATIONS WITH INTERCARE CLINIC ONLINE

- Qualified, experienced doctors wherever you need them
- No waiting room exposure
- See a doctor from the comfort of your home
- Use any internet-connected device
- No appointment necessary
- Text-based or video consultations available
- Start your Intercare Clinic Online journey directly from AmChat



- Ambledown members receive an **additional 5% discount** off the Intercare On-Demand GP consultation fees
 - Ambledown Price: R358
- **Pay by credit card** for On-Demand GP consultation via Intercare Clinic Online
- Consultations may be claimed back from the **member's medical scheme**, subject to the availability of benefits
- **Prescriptions for medications** and additional **in-person services** resulting from use of the platform are the responsibility of the member and/or their medical scheme

Any advice, diagnosis, treatment, or medical information provided by Intercare is the sole responsibility of Intercare. Ambledown, or any of its business partners, shall not be held liable for any errors, omissions, or damages arising from the use of this service, including, but not limited to, incorrect diagnoses, treatment recommendations, or failure to provide appropriate care. The use of this service is voluntary, and by accessing it, you agree to do so at your own risk.

AMBLEDOWN GAP PLUS 2025

BENEFITS

LIMITATIONS

Per insured person per year

Gap Plus

Gap Cover 100



Co-Payment Cover



One penalty Co-Payment
(R15,000 Limitation)



Casualty Ward Benefit
(R11,000 Limitation)



R210,580

Or any higher amount published by the
Regulator

PREMIUMS

Per Family Per Month (incl.vat)
18 To 65 Years Old

R588.00

Per Family Per Month (incl.vat)
66 Years and older

R771.00

Premiums are reviewed annually, effective from 1 January. The Insurer reserves the right to alter the premium at any time by providing the Insured with 31 days' written notice, subject to the change being based on sound actuarial reasons.

Specific Limitations

1. Treatment in a casualty unit of a Hospital shall be limited to R11,000 in aggregate per insured person per year.
2. The maximum benefit payable for the cost incurred for the penalty co-payment imposed by the medical scheme is payable once per year and limited to R15,000 per family per year.

Overall limitations

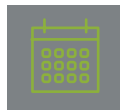
The Policy Benefits are subject to an overall benefit limitation of R210,580 or any higher amount published by the Regulator in aggregate per Insured Person per year.



Underwriting matters which are of importance

- Please note that this product will assist with the medical expense short-falls for in-hospital expenses and does not provide cover for day-to-day expenses once your Medical Savings Account has been depleted, nor will it cover your expense if you are in the self-payment gap.
- The minimum entry age for the Principal insured person is 18 and the maximum entry age is 65. Applicants 66 and older have the option of selecting products for seniors.
- Extended Family Dependants: (parents, parents-in-law, adult children, etc.) A family is defined as the principal insured and immediate family, which includes the spouse and children. Extended family dependants are not considered as part of the family.
- An eligible child is a person who has not reached the age of 21, and this age may be extended to 25 (under 26) in respect of a child who is unmarried and a dependant on the Principal Insured Persons' Medical Aid Scheme.
 - Biological, adopted, fostered, and stepchildren are eligible dependants if they are under 21 years of age, or they are under 26 years of age and who is unmarried and a dependant on the Principal Insured Persons' Medical Aid Scheme.
 - There is no age limit for mentally or physically handicapped children who are wholly dependent on the Principal Insured and such child is covered by a registered Medical Aid Scheme.
 - There is no limit to the amount of children covered by the policy.
- Continuation: Any individual may apply to continue cover if that individual was a member of a group policy and terminates his employment. Ambledown has the right to alter the premium rates to individual rates or adjust the premium for the additional costs of the debit order and other administrative tasks. Terms and conditions shall apply according to the new contract issued.
- No benefit shall be payable for the severe illness benefit if the Insured Person was diagnosed with Cancer (as defined) prior to the inception of this Policy.
- Insurance benefits detailed in this document are subject to a cell captive relationship between Guardrisk Insurance Company Limited (Cell Insurer) and Vida Product Services (Pty) Ltd (Cell Owner), as a result of a shareholder and subscription agreement concluded between the Cell Insurer and the Cell Owner, whereby the Cell Owner is entitled to share in the profits and losses generated by the insurance business. Ambledown operates as an Underwriting Manager Agency (UMA) operating on behalf of the Cell Insurer and Cell Owner.

Therefore, this is an arrangement whereby Guardrisk shares equity with the Cell Owner through a shareholding arrangement and provides the Cell Owner a vehicle through which to write the Cell Owner's insurance risk.
- This is not a Medical Scheme and the cover is not the same as that of a Medical Scheme. This policy is not a substitute for Medical Scheme membership.



Waiting Periods

- Ambledown will apply the 3 month general waiting period condition to all applications for new membership.
- The only time we would not apply the 3 month general waiting period is:
 - Claims qualifying as an accident in terms of the policy definition, or
 - If the client changes gap cover policies with similar benefits offered by different product providers with the same insurer (GICL).
- A 12 month pre-existing clause applies. The clause excludes claims for any treatment received for a condition for which treatment or advice has been received in the 12 months prior to the inception of the policy. The intention is to exclude any benefit where treatment or advice was received 12 months prior to inception. Once membership is greater than 12 months, then benefits are payable regardless of the date in which the illness manifested itself or the injury occurred.
- Benefit upgrades: A 3 month general waiting period and 12 month pre-existing clause will apply to the additional benefits obtained when a member upgrades cover. The existing benefits enjoyed prior to the upgrade will not be subjected to the waiting periods mentioned.



Claiming procedures

Claims should be submitted no later than one hundred and eighty (180) days/ six (6) months from the first day of treatment. Claim forms are obtainable from www.ambledown.co.za, and the completed form and supporting documentation should be returned to:

Email: claims@ambledown.co.za
 Postal: Ambledown Financial Services (Pty) Ltd.
 PO Box 1862, Cramerville, 2060

Alternatively, you can download the g-App to submit and track your claim, quick and easy. The claim will be assessed and a decision made within ten (10) working days from receipt of all the correct documents. If there are any unforeseen delays, these will be communicated and an indication given of the expected date of a final decision.

We may use your email address and telephone number to inform you on the progress of the claim.



Enquiries

Enquiries should be addressed to Ambledown:
 Tel: 086 126 2533
 Individual debit order business: admin@ambledown.co.za Group business: premium@ambledown.co.za

Do you have a quick question?

Ask AmChat – Our cutting-edge AI tool is also now available on WhatsApp and www.ambledown.co.za



Broker Details

hide form fields ☒

show form fields ☐

Brokerage:

Broker email address:

FSP number:

Telephone number: Area code

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